REQUESTS FOR REASONABLE MODIFICATION

County Connection is committed to providing safe, reliable and accessible transportation services for people in Contra Costa County. To ensure equality and fairness, County Connection is committed to making reasonable modifications to its policies, practices and procedures to avoid discrimination and ensure programs and services are accessible to individuals with disabilities.

You may make a request by phone, email, fax or mail. Please contact the Rashida Kamara, Manager of Accessible Services at:

County Connection
2477 Arnold Industrial Way
Concord, CA 94520-5326
Phone: (925) 680-2098
Fax: (925) 687-3247

Please note, a request for a Reasonable Modification will not be considered if it would:

- Fundamentally alter County Connection’s services or programs
- Create a direct threat to the health or safety of others
- Not be necessary to use County Connection’s services
- Cause an undue financial and administrative burden

Describe the modification/s you are requesting that are necessary for using County Connection. Please include any information about the issue you are trying to remedy. Please be specific. For additional space, attach additional sheets of paper.

Full Name: 
Telephone: 
( ) __________ - _________
Street Address: Apt. #
City: State: Zip:

Signature: __________________________
Date: __________________________

Office Use Only:
Reasonable Modification REQUEST Form}

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